

August 2017: Meeting note

The Each Home Counts Implementation Board held their monthly Board meeting on 3rd August. The focus of this meeting was to reflect on the recent stakeholder event in Westminster Central Hall on 12th July and to receive workstream updates from leads.

The Board discussed stakeholders comments received about the recent event. In general, most attendees felt the event provided a useful update on Each Home Counts progress. Feedback also indicated that some would like more engagement with workstreams than they have had to date. Each Home Counts continues to welcome participation from relevant stakeholders through the workstreams and has made it easier to contact leads by improving the website. If you are interested in getting involved with any of the workstreams, leads can now be contacted directly through the 'Get Involved' section on the eachhomecounts.com website.

There was also discussion on the progress made on the Code of Conduct and that a revised draft should be prepared for wider circulation. The Board considered how the Code of Conduct relates to other key documents such as the Code of Practice and Framework Operating Requirements, yet to be produced. These documents will need to be considered together to provide the appropriate context as part of the quality envelope. The Standards workstream presented the findings of the Gap Analysis Research recently completed by National Energy Foundation (NEF). This work will help inform development of the Code of Practice.

Additionally, the Compliance and Enforcement workstream reported on their first meeting which was held on 11th July. There was also a presentation by Tony Allen from HIES who will be leading work on guarantee protection that relates closely to the Finance & Insurance and Consumer Protection workstreams.